



News Release

Superior Court of California, County of Kern

September 4, 2024

Kristin Davis
Public Affairs Officer
(661) 610-6234

NOTICE OF CHANGE IN PLATFORM FOR REMOTE APPEARANCES

Effective September 9, 2024, the Court will transition to CourtCall for all remote video appearances. Zoom will no longer be available for remote court proceedings after this date.

Initially, this change will affect Division H as part of a test phase. Starting September 9, 2024, all participants in Division H will need to use CourtCall exclusively for remote appearances.

Following this initial transition, other divisions and departments will adopt CourtCall as follows:

- Divisions J, K, and L at the Metro Justice Courthouse
- Department 17 at the Metro Courthouse
- Division T-2 at the Metro Traffic Division
- Courtrooms at 1215 Truxtun Avenue
- Probate at Juvenile Justice Center
- Courtrooms at 1415 Truxtun Avenue
- Courtrooms in multi-divisional courthouses

The full transition to CourtCall is expected to be completed by the end of October 2024.

Participants in the affected divisions and departments will be required to use CourtCall's telephonic, digital audio, or video services as directed by the judicial officer.

There is no fee for video or digital audio appearances.

To join remotely, please follow the directions on the [Court's website](#).

Note that using CourtCall does not eliminate the need to adhere to court filing and other procedural requirements.

For Civil, Family Law and Probate Courtrooms	For All Other Courtrooms
<p>To participate via video use CourtCall’s video services, participants should click the link for the relevant courtroom on the Court’s website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.</p>	<p>To use CourtCall’s video services, participants should click the link for the relevant courtroom on the Court’s website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.</p>
<p>To participate via digital audio using CourtCall’s video services, participants should click the link for the relevant courtroom on the Court’s website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.</p>	<p>To participate via digital audio using CourtCall’s video services, participants should click the link for the relevant courtroom on the Court’s website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.</p>
<p>For courtrooms that haven’t yet transitioned, CourtCall can be accessed telephonically. Participants must access CourtCall’s online service at www.courtcall.com or call 888-882-6878 by 3 p.m. the court day before the hearing to reserve their spot. CourtCall will provide access information. In exigent circumstances, the judicial officer may allow participants to be added beyond the deadline.</p> <p>For further details, please refer to this link.</p>	

For remote Family Law proceedings involving the DCSS in the Metropolitan Division, participants can join via digital audio through CourtCall. To do so, use the designated link on the Court’s website and complete the required information.

The tentative schedule for availability:

- Division H – September 9
- Division J – September 11
- Department 17 – September 13
- Division L – September 16
- Division T-2 – September 18
- Division K – September 20
- Divisions F/A – September 23

Division B/C – September 24
Division D/E – September 25
Division G and J-1 – September 26

Thank you for your attention to this transition.

###