

SUPERIOR COURT OF CALIFORNIA, COUNTY OF KERN
FAMILY COURT SERVICES

Court Customer Complaint Form

At Family Court Services, we appreciate you taking the time to inform us of your complaint about the services you received through our offices. We encourage you to notify us of your complaint as early as possible. We are interested only in helping you and the courts make the best decisions possible to meet the needs and interests of your children.

Family Court Services takes all customer complaints seriously. You are encouraged to notify the Family Court Services Manager of your complaint as early as possible by calling (661)610-6000.

If you want an investigation of and response to a complaint, you must submit the complaint in writing and provide

Please complete the following items to help us better understand your complaint. You may email, mail, or deliver your completed form to:

Family Court Services Manager
Kern County Superior Court
1215 Truxtun Ave., Room 301
Bakersfield, CA 93301
FCS@kern.courts.ca.gov

Name: _____

Address: _____

Daytime Phone Number: _____

Court Case Number, if any: _____

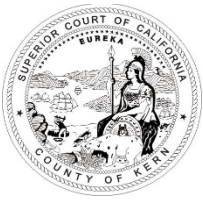
This complaint is about: an individual(s) at Family Court Services office
 a Family Court Services procedure
 both, an individual and a procedure

If known, please provide the name of the individual(s) if they are the source of your concern:

At which courthouse location did the action occur of which you are concerned?

1215 Truxtun Ave. Delano Mojave Ridgecrest Shafter

When did the action occur? Date: _____ a.m. p.m.



SUPERIOR COURT OF CALIFORNIA, COUNTY OF KERN
FAMILY COURT SERVICES

What is your complaint? Please be specific: _____

What would you like to have done as a result of this complaint? _____

What other information do you think is important for us to know? _____

Date: _____ Signature _____

(Complaint forms without a name or signature will not be accepted.)